Fix Pulse Secure (VPN)

- 1. Close all web browser, **open just this manual**.
- 2. Close Pulse from Tray icons next to the Date / Time.
 - a. Right mouse button on Pulse icon
 - b. Exit



3. Download https://web-

ras.zf.com/zfnr3/software/internusers/ZFNR repair nopassword.zip

4. Open Downloads folder, right mouse button on downloaded file, select Open

with then select Windows Explorer

)ownloads ⇒	,		
^	Name		Date mod
*	∨ Today (2) —		
*	I ZFNR_repair_n	opassword.zip	12.04.2023
	₽p	Open with WinZip	12.04.2023
	k	Enable/Disable Digital Signature Icons	
*	51	Print file list	05.04.2023
*] 🛃	Classify and protect	05.04.2025
	iti 📔	Edit with Notepac++	
. I	۹_ 🕄	Scan with Microsoft Defender	30.03.2023
	m 🖻	Share	06.03.2023
	r_4	Open with	Windows Explorer
i	is	Copy Path	WinZip
	-	Come UNIC Date	

5. New folder window will be displayed, run ZFNR-fix.bat



6. New window will be displayed, click **Extract all**, then do not change

anything, click **Extract**.

Compressed (zipped) Folders					
	This application may depend on other compressed files in this folder.				
	s recommended				
	Extract all	Run	Cancel		

7. New folder window will be displayed, run ZFNR-fix.bat



- a. If you get Defender / Smart Screen warning, right mouse button on ZFNR-fix.bat then select Properties then tick Unblock checkbox then click OK. Run ZFNR-fix.bat
- 8. Close black console window.
- 9. Start Pulse and try to connect.